

## HOW TO GET THERE:



# Homeless in Dacorum?

*We can help!  
Come and see us and  
get back on your feet*



Useful information for anyone who may need help or support

## ADVICE

### HOUSING OPTIONS SERVICE (HOS):

Dacorum Housing Options Service provides free and confidential advice and assistance to anyone with:

- Housing Needs
- Housing Enquiries
- Other housing related matters including referrals to other Housing Associations or Agencies.

The Housing Options Service is located in the Hemel Hempstead Civic Centre. **01442 228900**

### HERTS YOUNG HOMELESS GROUP

For advice and information for young people (16-25) who are homeless or threatened with homelessness. **08448 330933**

**RENT AID:** Dacorum Rent Aid is a registered charity for single homeless people in Dacorum providing 1 month's rent in advance and a guarantee to those meeting their criteria. Clients are supported where needed for up to 2 years. **01442 253923**

## PLACES TO STAY

### DACORUM EMERGENCY NIGHT SHELTER:

Need advice and a warm secure bed? Open 24/7. (7.15pm to 8am.) Each night we provide a hot meal, drinks, showers, washing facilities, TV and internet access and friendly, approachable staff to help you get back on your feet. **For a referral please contact HOS or Hemel Police Station.**

**01442 262274**

### THE SWAN FOYER

**(Berkhamsted):** Housing young people to help them to become independent so they can eventually have their own homes. **01442 384344**

### OPEN DOOR NIGHT SHELTER

**(St Albans):** **01727 859113**

### WATFORD NEW HOPE TRUST:

Sanctuary Night Shelter. **01923 801188**

## PLACES TO GO DURING THE DAY

**DENS DAY CENTRE:** Need friendship, advice and support? Bury Lodge, open 5 days a week, 3 of these as a Drop in Centre providing lunch, advice, IT training and activities, 2 of these days for one to one quality support and training by appointment. Advice sessions with other agencies. **01442 275900**

**LEARN DIRECT:** Computer and other training. Bridge Street, Hemel Hempstead. **01442 867820**

**THE LIBRARY:** Read a good book in the warm, help with CV's etc. Coombe Street, Hemel Hempstead.

### THE SALVATION ARMY TEA ROOM:

Waterhouse Street, Hemel Hempstead. Open Monday – Friday from 10am – 12pm

## COUNSELLING

**URBAN ACCESS:** Free & confidential counselling for young people aged 13-25. [info@urbanaccess.org.uk](mailto:info@urbanaccess.org.uk) **01442 252868**

**RELATE:** **01442 262618**

**SAMARITANS:** **01923 233333**

## SUPPORT

**THE COMMUNITY DRUG AND ALCOHOL TEAM:** CDAT helps people wanting to control their drug use, reduce it, or give it up completely. Located on Slippers Hill. **01442 269564**

**DRUGLINK:** Head Office **01923 260733**  
Outreach Support **01442 245651**

**SOCIAL SERVICES:** **0300 123 4042**

**CITIZENS ADVICE BUREAU:** Offering confidential advice on legal/financial matters. Dacre House, 19 Hillfield Road, Hemel Hempstead. **08448 731303**

**SHELTER LINE:** Shelter Hertfordshire offers a free, independent, impartial and confidential housing aid service. **0808 8004444**

**SSAFA: The Soldiers, Sailors, Airman and Families Association.** Helping serving and ex-service men, women and their families in need. **0845 1300 975**

**HERTFORDSHIRE DOMESTIC ABUSE HELPLINE:** **0808 808 8088**

**SUNFLOWER CENTRE:** Helping people suffering domestic abuse or race/hate crime in Dacorum. **01442 270679**

**MIND:** Mental Health Services. **08444 772212**

**TURNING POINT HERTS REACH DACORUM:** Drug and Alcohol Services. **01442 240579**

**COMMUNITY MENTAL HEALTH TEAM:** **01442 230326**

## OTHER USEFUL NUMBERS

**POLICE STATION:** **01442 271000**

**HEMEL HEMPSTEAD HOSPITAL:** With Urgent Care Centre. **01442 213141**

**WEST HERTS MEDICAL CENTRE:** Drop-in GP service. Open daily 8am-8pm. Located next to Urgent Care Centre. **03000 33 22 33**

**BENEFITS AGENCY:** (via council switchboard) **01442 228000**

**CHILDREN, SCHOOLS AND FAMILIES (CSF):** **0300 123 4043**

**ADULT CARE SERVICES (ACS):** **0300 123 4042**