

# VACANCY

## Community Resettlement Key Worker

Salary: £27,000 Hours: 37.5 a week



### About the Role

We are looking for a Community Resettlement Key Worker to join our team to support vulnerable clients who have experienced homelessness and are now living independently within social or PRS properties. This role will involve developing relationships with external agencies to assist in providing resettlement support to individuals in the community. The applicant needs to promote and engage with a range of DENS services such as the Food Bank, Day Centre, Social Enterprises and Open Space. The applicant will be responsible for delivering intensive support, to empower clients and enable them to take the next positive steps to rebuild their lives.

### About you

- You have a good understanding of working in supported housing or floating support services and have demonstrable knowledge of benefits and tenancy-related support.
- You can deliver high quality, structured and time-limited interventions which have a lasting impact on clients' lives.
- You have a good understanding of the issues faced by homeless people from complex backgrounds and an ability to engage positively with this vulnerable client group
- You can complete a comprehensive client assessment to create goals that are appropriate and attainable
- You can effectively liaise with a range of service providers or agencies, in order to establish, or improve, services for clients.
- You have an understanding of the principles underlying a quality and customer-focused service.
- You thrive in a fast-paced environment and work well under pressure.
- You are self-motivated and can manage your time effectively; prioritising different areas of work according to needs and deadlines.
- You are a people's person and a natural team player, willing to work to a common goal
- You are passionate about making a positive difference to people's lives.
- You are IT literate and familiar with Microsoft Packages such as Word, Excel & Outlook

**This role involves visiting clients in their homes. A full, current driving licence and access to a vehicle is essential.**

### How to apply

If you match our criteria:

- Please submit your CV to [HR@dens.org.uk](mailto:HR@dens.org.uk)
- Closing date for receipt of applications is **7<sup>th</sup> June 2022**
- We may interview and offer the role to a suitable candidate before the deadline

For an informal chat, please ring Jacky Stafford on 01442 412340  
Please advise us should you require adjustments to be made for you at interview.

**To find out more about DENS visit [www.dens.org.uk](http://www.dens.org.uk)**