



Foodbank Van Co-Driver Volunteer

About DENS:

Most people know DENS as the homeless charity for people in Dacorum – but we're so much more than that! Our mission is to be the first port of call for anyone facing homelessness, poverty, or social exclusion, and to empower them to take the next positive step in life.

About the Foodbank:

Dacorum Foodbank, run by DENS in partnership with Trussell, provides emergency food parcels to local people experiencing financial hardship. We receive generous donations from supermarkets, businesses, and individuals, which are sorted and packed into parcels designed to support households for three days. Alongside food, we offer other items that we may have, and signpost visitors to other services to help prevent ongoing crises.

About the opportunity:

We're looking for enthusiastic volunteers who can commit a few hours each week to join our friendly team. As a co-driver, you'll assist the foodbank van driver in collecting donations and delivering food parcels to DENS services and collection points across Dacorum. You'll usually work in a small team of 2–3 people, on a set day each week, with occasional opportunities to help out on other days if you're available. **We're currently looking for someone on a Wednesday between 9am and 12pm.**

This role is active and physical. You'll be lifting and moving crates of food, so a reasonable level of fitness is helpful. Don't worry – we'll provide full training in health & safety and manual handling, plus equipment to make the job easier.

Every crate you help deliver makes a real difference to someone's life. You'll be part of a vital service that ensures families and individuals in need don't go hungry. It's hands-on, practical, and deeply rewarding. You'll be out and about with a supportive team who love what they do. You'll be meeting different people and seeing firsthand the generosity of our community.

What you will be doing:

- Loading and unloading the van with crates of food
- Assisting the driver with navigation and safety
- Helping with collections and deliveries
- Greeting donors and recipients with a smile and professionalism
- Following DENS Van Policy at all times



What you will gain:

- The satisfaction of knowing you're making a real difference
- New friendships and a sense of belonging in a caring team
- Practical skills in teamwork, logistics, and manual handling

Person Specification:

	Essential	Desirable
Be over the age of 18 (for insurance purposes)	X	
Basic vehicle maintenance skills		X
Able to work on your feet for a few hours & move crates weighing 15-20kg	X	
Willing to undertake a standard DBS check	X	
Willing to follow DENS policies & procedures e.g. data protection, safeguarding, H&S	X	
Understanding of safe handling and transportation of food		X
Reliable and able to commit to a few hours each week	X	
Flexible and adaptable to changing schedules and priorities		X
Be an ambassador for DENS in the community	X	
Able to maintain professional boundaries	X	
Able to work both individually and as part of a team	X	
Good communication and interpersonal skills	X	
Knowledge of local area (Dacorum)		X
Previous charity or voluntary involvement		X

Please contact volunteering@dens.org.uk for further information on how to apply.